

What you need

- Your cell phone
- The barcode number (starting with the letter D) from your library card
- The PIN (password) for your library card account

Signing Up

- Create a new text message to:
844-225-9458
- In the message body type the message:
SIGNUP+PatronBarcode+PIN
- Add 844-225-9458 to your phone's contact list as Shoutbomb. This will help you recognize future texts from the library text message service.
- If you do not have your library barcode or PIN, you can text SIGNUP to 844-225-9458 and Shoutbomb will send you text messages to request your library card barcode and PIN to complete the signup process.

Once your Shoutbomb registration is complete, you will receive messages about item holds, items due, overdue notices, and fines.

Texts are sent only when your library account triggers them.

For more information or assistance contact:

LIBRARY POINT OF CONTACT
LIBRARY NAME
LIBRARY PHONE NUMBER
LIBRARY WEBSITE

Library On the Go

RSACAT MOBILE CATALOG



THE PALACE PROJECT
EBOOKS AND AUDIOBOOKS



Library Text Message Service

Receive library notices and renew borrowed items with the ShoutBomb app

Texts are sent only when your library account triggers them.



Message Alerts

Shoutbomb allows you to use your phone to receive notices about:

- holds that are available
- items that are due
- overdue items
- fines

Shoutbomb allows you to use your phone to send a text message to renew a borrowed item.

If the item is not eligible for renewal, it will fail.

Either result will be reported by text message.

The library does not charge a fee for this service, but your mobile plan's regular text-messaging rates may apply.

MESSAGE SETTINGS

To view and change your Shoutbomb message settings, text these commands:

NOTICES - See your current on/off status for each type of notice. **Do this first!**

HOLDS - Toggles your holds notices off/on

RENEW - Toggles your courtesy notices about items due soon off/on

OVERDUE - Toggles your overdue notices off/on

FEES - Toggles your notices about fines and fees off/on

BASIC KEYWORD COMMANDS

You can text the following commands to **844-225-9458**. Follow any instructions that are texted back to you.

MYBOOKS - Sends a snapshot of the status of all of your items including unfilled holds and fees.

ADDCARD - Register an additional library card for text messages on your phone.

DROPCARD - Cancel text notices for a card added with ADDCARD.

TEST - Test your connection to Shoutbomb.

SWITCHPHONE - If you change your phone number/mobile carrier, this text will update your profile.

ZIPCODE ##### - (Substitute your 5-digit zip code for #####) Add your zip code to match your phone with your home library.

IOWEU - Returns information about your current fee amount. If you have multiple cards registered, you will receive information about each card.

HELP - Get information about all Shoutbomb commands.

RESEND - Get the last message from Shoutbomb resent to you.

QUIT - Delete your mobile device from the Shoutbomb notice service.

REPLYING TO NOTICES

Your account notices will prompt you to respond with optional commands, including:

HL - Get a list of holds that are ready for pickup.

RL - Get a list of items you can renew.

RA - Renew all eligible items.

OL - Get a list of overdue items.

Shoutbomb gives you the tools you need to manage your library materials conveniently from anywhere you are!

