



3 July 2025

Subject: Project Completed: Removing Paid Bills 2019 and Prior

The Board of Directors approved a project to remove all FULL PAID bills in the system that were paid prior to the end of 2020. This was to reduce the mass of bills in the system which had grown large enough to cause speed and operational issues.

Here is the count of all bills not full paid (False column) and fully paid (True column). This report reflects the system as of 12 June 2025.

Bills in System - Paid by Year Paid

Bill Paid In Full	False	True	Total
Bill Payment Year	Count (Bill Id)	Count (Bill Id)	Count (Bill Id)
2000		2	2
2001		1	1
2002		4	4
2005		1	1
2006		2	2
2007		41,433	41,433
2008	8	639,603	639,611
2009	11	673,547	673,558
2010	14	636,743	636,757
2011	34	634,055	634,089
2012	23	605,667	605,690
2013	49	601,263	601,312
2014	45	615,656	615,701
2015	49	604,921	604,970
2016	119	632,335	632,454
2017	76	656,413	656,489
2018	80	603,510	603,590
2019	181	541,273	541,454
2020	152	432,383	432,535
2021	77	264,950	265,027
2022	64	235,825	235,889
2023	103	269,019	269,122
2024	154	229,264	229,418
2025	124	86,412	86,536
	124,769	1	124,770
Total	126,095	8,968,817	9,094,912

We have completed the removal of fully paid bills up through 31 Dec 2019. Here is the current count of bills in the system as of 2 July 2025.

Bill Paid In Full ▲ 🔍 ⬇️ 📄 ✕	False	True	Total
Bill Payment Year ▲ 🔍 📄 ✕	Count (Bill Id) ▼ 🔍 📄 ✕	Count (Bill Id) ▼ 🔍 📄 ✕	Count (Bill Id) ▼ 🔍 📄 ✕
2008	8		8
2009	11		11
2010	14		14
2011	34		34
2012	23		23
2013	48	1	49
2014	45		45
2015	48	1	49
2016	119		119
2017	76		76
2018	80		80
2019	178	2	180
2020	150	428,235	428,385
2021	77	263,701	263,778
2022	64	235,448	235,512
2023	103	268,476	268,579
2024	151	229,003	229,154
2025	133	96,348	96,481
	124,613	1	124,614
Total	125,938	1,519,612	1,645,550

You should notice some patron's records are loading quicker now. There were patrons with thousands of bills on their accounts, each one of which needed to be loaded prior to displaying the patron's record in Workflows.

The system is far happier now without having to look through all those old bills every time the bill section of the system is touched.

More frequent system cleaning is being proposed in the system data retention policy draft currently under development.