

New Director

WELCOME TO AN RSA LIBRARY!

What is RSA?

Resource Sharing Alliance (RSA) is a consortium formed in the early 1980's by libraries in central and west central Illinois to share a common library automation system.

RSA facilitates sharing of materials among its member libraries, providing patrons with access to materials from 176 different library branches.

RSA covers over 13,500 square miles of Illinois.

[RAILS Resource Sharing Map](#)

RSA provides a support staff of 10 full time professionals.

From: <https://support.librariesofrsa.org/about/>

RAILS vs RSA

How are these Organizations Different?

RAILS provides services such as:

Delivery of interlibrary loan materials – System members can get interlibrary loan materials delivered to and from any other Illinois library for free. This includes books, movies, music, and more.

Continuing education – RAILS holds frequent low cost/no cost webinars and workshops specifically on topics related to libraries (i.e. library programming, collection development, increasing circulation). Most events are archived and available for watching at any time.

Grants – RAILS offers a number of grants for members including: 1) a Continuing Education Event Grant, which allows members to host their own professional development at no cost, 2) a My Library Is... Grant which helps fund programs that promote library services like videos, social media, infographics, and more.

Deals & discounts – RAILS offers members a number of cooperative purchasing programs and vendor discounts at no cost.

Support for e-books – Any system member can participate in a fee-based program called eRead Illinois which offers affordable access to Baker & Taylor's Boundless platform.

Email lists & networking groups – Members also enjoy the opportunity to connect and discussion new ideas and best practices. Any staff from any library can join one of our 40+ email lists or meet up with a networking group in their area.

RSA provides services such as:

- In person and online training
- In person and online library visits
- Automation system related consulting
- General automation system troubleshooting and support
- System-wide holds between members for +90% of all consortia holdings
- Original and Copy Cataloging support
- Circulation and holds support
- Database editing and cleanup support
- Statistical reports
- Notice reports for patrons
- Detailed documentation for the shared ILS
- Group purchases for e-books
- Online Catalogs for patrons
- Direct access to e-books, advanced author/series/title information, access to 55+ million online articles and more as part of RSA membership
- Opportunities for networking and peer learning
- Governance and leadership opportunities

For a full listing of all RSA products and services, please visit the RSA support site at <https://support.librariesofrsa.org> or email the RSA Help Desk at help@rsanfp.org

Contacting RSA

Call
866-940-4083

Email
help@rsanfp.org

Address
715 Sabrina Drive
East Peoria, IL 61611

Fax
630-734-5051

Monday - Friday | 8am - 5pm

Critical After Hours Support
309-369-6422
System down, can't connect?
For Member Library Staff.

[Help Desk Ticket](#)

[Report Request](#)

[Visit Request](#)

RSA Governance and Communication

Directors Advisory Committee (DAC)

The primary purpose of the Directors Advisory Committee is to gather feedback, present plans, policy updates, share and gather strategic plan ideas, and generally comment on the operations of RSA. This Committee is the primary feedback mechanism for Directors to share directly with the Board.

Email Forums

Emails and E-Newsletter

RSA Member Expectations

Ensuring Compliance by Member Libraries Policy

RSA Expectations & Responsibilities

In-person visits from RSA staff

We want your involvement!

RSA System Functionality and Bylaws

Directors & Admin Handbook

RSA Provides...

- Workflows Technical Support
- Patron-facing online catalog
- Patron mobile catalog app
- Workflows back-end maintenance
- Workflows shared database maintenance
- Training workshops – in-person and virtual
- Library staff support site
- YouTube training videos
- Library visits – training, operations, consultation
- Remote desktop support
- RSA provided email
- Email forums and newsletter
- Connection to Networking Groups
- Boundless digital books app
- eRc syncs to Workflows
 - ebooks, Kanopy, Hoopla, Envisionware etc.
- Data and stats for board and state reporting
- Custom and interactive data
- Open Access Resources
- Automated patron notices and texts
- Mobile circulation app
- Syndetics readers advisory resources

Helpful Links

IONOS email	IPLAR/ILLINET	Canva
RSA Support Site	Illinois Library Service Area Map	First Search (login required)
RAILS	EBSCO e-resource package information	GCF Training resources
L2	Tech Soup	Explore More Illinois
Illinois State Library	Book Riot	Boundless Resources
Illinois Library Association	Fantastic Fiction	eRead Illinois
Unite Against Book Bans	DVD Release Dates	Overdrive Marketplace (login required)

School Library Support

[Boundless ebooks](#)

User registration – bulk entry of students by graduation year

[School-specific Operations Handbook](#)

[RAILS School Resources](#)