



Resource Sharing Alliance  
715 Sabrina Drive  
East Peoria, IL 61611  
866-940-4083

# RSA CONTACT LIST

(Revised 4 March 2024)

Most communication with RSA Support Staff should start with an email or phone call to the RSA Help Desk. This will ensure your issue is looked at in a timely manner and allows us to better track issues RSA-wide.

**RSA Help Desk Email:** [help@rsanfp.org](mailto:help@rsanfp.org)

**RSA Help Desk Toll-Free:** 866-940-4083

**RSA After Hours Cell Phone: 309-369-6422** (This number should only be used for WorkFlows connectivity emergencies. On weekdays, you can call the cell phone before 7:30 am and after 5:00 pm. On weekends, you can call the cell phone between 8:00 am and 9:00 pm.)

**RSA Fax: 630-734-5051** (On the fax cover sheet, please include the first and last name of the intended recipient.)

**Note:** Email addresses for staff provided for contact outside of help desk issues.

## **Executive Staff**

Kendal Orrison – Executive Director  
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## **Cataloging and Database Department Staff**

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