Changing PIN in RSAcat Cheat Sheet

Last updated: December 27, 2024

A patron must know their user barcode and the current PIN to login to their account on RSAcat to change the PIN themselves.

If they don't know their PIN:
Change their PIN in Workflows and tell the patron that PIN (or tell them the default PIN if your library uses one). See Patron PIN Masking in Workflows

1. Login to My Account on RSAcat.
2. Choose the Personal Information tab.
3. Choose Change PIN.
4. Enter current PIN, then New PIN and select Update.

Questions? Contact the RSA Help Desk at help@rsanfp.org or at 866-940-4083.