Executive Director Report for 9 January 2025

In sections with black and red text, red text denotes new information from previous reports.

Membership Updates: Ongoing Topics & One-Offs

Withdrawing Members for FY26
- ROWVA CUSD & East Peoria High School – both have given formal notice of withdrawal
- *A-C Central, Quincy Notre Dame, and Stark County Schools – none have given notice, this is our hunch based on conversations*

New Member Inquiries
We are also tracking and in touch with several potential new RSA member libraries.
- Creve Coeur Parkview Junior High School is interested in joining RSA.
- Hamilton Public Library – Might have applied for RAILS Automation grant on 1 Nov
- Camp Point Public Library is interested in joining RSA.
- Other public libraries are interested, but none have moved forward yet.

Other Notable Membership Activity
Mason Memorial (former Union List) – cataloging to prepare to become automated
- Has been slowly cataloging collection for some time
- Provided patron entry and some circulation training in September. Will go live without entire collection cataloged. They'll make temp records for items not in system, then enter then on return.
- Awaiting their receipt of patron barcodes to move forward.

Bushnell-Prairie City CUSD #170 (former Union List) – Not automated in RSA
- We have spoken with the school librarian. They are going to consult with their Superintendent to see what they want to do with RSA.

Henry-Senachwine CUSD #5 (Grade/Jr High & High Schools) – frozen membership for years due to lack of staff, started working on updating their collection last year.
- They have also asked about getting up and running in eRead IL which will require them to provide barcodes to their students so they can be authenticated by our system.
- Multiple contact attempts have not been returned. Contact efforts resume in January.

RIP Updates: Ongoing Topics & One-Offs

List of the major RSA Indi Project (RIP) to-do's RSA Administration needs to complete in FY25.

Timeline & Punch List
- Build the overall timeline and topical punch list for the staff employment process. HR Fit will be delivering a big chunk of this in January. RSA staff are working with other outside consultants for IT and infrastructure to meet the overall 30 June 2026 Indi timeline.

IMRF (Illinois Municipal Retirement Fund)

- IMRF legal has started their review process of our budget to determine membership suitability. Multiple attempts to contact for updates were unsuccessful. Will be ramping up contact pressure in January.

LIMRiCC

- We've been granted permission to join LIMRiCC. Work on hold for now as LIMRiCC deals with their program changes for this year and open enrollment. There is a massive package of paperwork we have not started on yet.
- RAILS health coverage for calendar 2024 includes 2 additional vendors for the HSA and co-insurance for high deductible (PPO or HMO) plans. With the changes to LIMRiCC coverage, RAILS involvement in these programs may change. We'll review options after RAILS related coverage changes are completed.

Mission Square

- We have large package of paperwork to fill out to get RSA setup. Will start setup in late February.

Payroll & Other Benefits

- RAILS provides our payroll and has a very generous overall benefits package to help them attract staffing in the Chicago area. RAILS also has over 50 employees and must follow FMLA and other rules. Our final benefits package will be different and more tailored to our smaller needs. RSA is smaller, staff wise, than many of our Member libraries.
- HR Fit will provide ongoing HR functions after we hire staff.
- Working with other consortia to optimize RSA's new Office Manager position duties.

Staff Handbook & Staff Policies

- We have staff handbooks from the other RAILS consortia, several pulled from the RAILS Directors Listserv, and by request from several of the mid-sized and larger RSA member libraries.
- Draft 1 completed and sent to HR Fit for their initial review. They will give a lot of assistance to ensure we have coverage for everything we need.
- We have also sent all applicable current RSA or RAILS policies for their initial review.

Staff Pay Scale

- RSA will need a pay scale with 6 to 7 levels with relatively wide pay bands. This will be worked in conjunction with other staffing and benefits processes.

Job Descriptions

- All RSA job descriptions need reworked to reflect RSA's new operations and remove RAILS legacy items.
- We need job descriptions for 3 levels of job responsibilities for non-supervisory cataloging and operations positions. This will allow flexibility to hire new staff with lower skill levels and experience as well as allowing the promotion of staff internally to higher levels of responsibility. Current positions are at the middle of the three new levels. Work has started to split out responsibilities and duties into appropriate levels and to develop standard verbiage for tasks and duties reflecting those differences. Verbiage levels work finished.
- HR Fit will help develop and review all job descriptions.
- We intend these descriptions to cover all anticipated RSA needs for the next several years. Not all positions will have a corresponding staff member employed in them.

Computers, Software, IT Infrastructure

- RSA Support Staff can't migrate off RAILS provided systems due to FOIA compliance until directly employed by RAILS. We can set up systems prior to this, but not migrate over.

- Converting from a Not for Profit means new contracts with vendors. NFP's typically receive lower costs.
- Have initial IT 360 proposal for IT support and an Office 365 setup and migration from RAILS Office 365. Will reach out of to other area companies in January.
- Looking to setup one email per library to replace the RSA Gmail accounts. These would be on an RSA owned/operated system.
- We plan to move staff to RSA's email domain, librariesofrsa.org, on 1 July 2025 to coincide with the employment change.
- Zoom, telephones, laptops, printers, and everything else RSA Staff use to do their job will be moved to RSA accounts and ownership as it makes sense to do so. We can continue to utilize some RAILS IT infrastructure through June 2026.

Consulting & Contracts

- HR Fit: As mentioned previously, they are a Peoria based HR consulting group. We expect to continue on with them as our HR 'department' post staffing transition.
- SirsiDynix: The current contract ends on 28 Feb 2025.
  - Met 6 November to discuss final steps for our next long-term contract.
  - They are aware we intend to issue an ILS RFI to look at the state of library automation software in 2026. If that process supports migration, we'd do an RFP to find the replacement system in 2026/2027.
  - We have requested a long-term contract from SirsiDynix with an option to drop the contract at the end of year 2. This allows us get current long-term pricing.

Conversion to III Cleanup

- We continue to work on making the name change with our vendors, on our contracts, and in all the other places it appears. This will be a multi-year odyssey.
- We are working with our lawyers to ensure all the appropriate IRS and IL SOS paperwork has been filed and gone through for our conversion. Working to setup a planning session/next steps phone call to ensure we're where we need to be legally.

System Updates, Projects, Issues: Ongoing Topics & One-Offs

A running list of major projects *which patrons see, will see, or are affected by directly*. Other project are reported in Departmental reports or the Administrative section later.

RSAcat Mobile 2

We are still working with SirsiDynix to set up a testing instance of RSAcat Mobile 2 (SirsiDynix's BLUEcloud Mobile 2). This new app will allow us to give each library a more personalized header and possibly local links and more. We are currently doing battle with Dun and Bradstreet to get some information from them that will allow us to verify our Google Play Store vendor account. No progress over the holiday break with D&B or Google. Many consortia/libraries are having the same verification issues.

We do have the Apple app store beta program up and running and we have begun looking at the new, in testing, version. We will be providing SirsiDynix feedback on issues as we find them. I can send you the TestFlight link if you'd like to install the early version on your Apple device. This is NOT for public or wide-spread deployment. This is a test version and not ready for prime time.

RSAcat Header Name/Logo Updates

As part of the RSAcat Mobile 2 setup, we think we will be able to set up some type of theme per library for free. That, combined with some library name changes over the years, means we will be reaching out to members to check and update their RSAcat profile header name, logo, and colors. We will use those requests to match, as well as we are able, the RSAcat Mobile 2 'skin' for each library. No updates until we have RSAcat Mobile 2 to review, so we know what to ask for. On hold until later in the year when things calm down for RSA staff.

RSAcat Online Payments

RSAcat and RSAcat Mobile both can allow online bill pay. RSAcat currently has 24 online bill pay libraries, all those who requested it. This was previously a Full Online only feature. RSAcat Mobile is a shared on/off setting and has been available to all members for years. We will be working through all the other Public profiles over the next couple of months to enable this. School libraries can optionally enable it in their RSAcat profile. Also, on hold for staffing issues.

Automatic Renewals of Materials

Symphony can auto-renewal items with available renews that aren't needed to fill a hold on their due date. During Parameters Party discussions, many more libraries are expressing interest in this feature. To enable this feature we ask libraries to use standardized checkout periods of 2 weeks with 1-2 renewals or 3 weeks with 1 renewal or shorter, to keep the overall checkout and auto renewal periods set to a reasonable 6 weeks max. This is in keeping with reciprocity standards.

We have enabled 34 libraries to use automatic renewals. There is one more library with a requested go-live date in the future and another considering circ rule updates required to enable autorenewals.

Website Accessibility Checkups

Awaiting RAILS guidance on this. We have also been in contact with SirsiDynix to get copies of their written conformance with the guidelines. SirsiDynix has made many updates to Enterprise, the product that RSAcat runs on, to meet Federal guidelines. The new catalog SirsiDynix is working on, which will replace RSA's current catalog, initial roll-out in 2025, includes full accessibility support.

Staff Updates Since the Previous Meeting

Staff Anniversaries

- Jennifer Choate – 5 years in December
- Tony Hahn – 4 years in January

Misc Staffing Notes

- Tony Hahn will be on leave/vacation through mid-March.
- Starting Wednesday Feb 19th, all RSA staff will we in-office on Wednesdays. This equalizes both Cataloging and Operations staff at 3 days a week in-office. We are reworking the cataloging non-supervisory staff remote work agreements to reflect the additional in-office day. All remove work agreements expire with the end of RAILS employment.
- As we get closer to transitioning from RAILS to RSA employment, more and more questions are arising. What happens to sick time, vacation time, personal days, etc. Everything from minor day-to-day operations to major benefits questions are perking up. This is to be

expected. Part of the reason to have all staff in the office on Wednesdays is to give us more opportunities to address issues as they arise and to inform staff as the new RSA specific staffing decisions are completed.

The Expectations Project, RSA Staff Edition
We have started a longer-term discussion revolving around expectations. The last 2 rounds of discussion largely mirror the major issues that the Board and DAC have also coalesced around: open minded, innovative, collaborative, responsive, communicative, accountable, resilient, respectful, and having an infectious positive attitude (i.e. excellent presentation to customers even when we aren't feeling it).

We'll be turning the focus to how these things can be tangibly adopted and applied in our day-to-day work. Some of this may be incorporated into new RSA Staff Culture documents, the new staff handbook, and other internal operating documents.

One thing we're working on that reflects many of these expectations is an expanded in-person relationship with each of our member libraries. It will take several sessions to brainstorm and outline expectations at all levels.

Administrative Updates Since the Previous Meeting

The Expectations Project
This project is intended to brainstorm, outline, and ultimately adopt a set of expectations that applies to, and is enforced with gentle nudges, on RSA members. As we've progressed, the project expanded to include a couple levels of written principles (the expectations) that seek out simplify our core operating assumptions about RSA.

The latest updates and documents, edited with Board and DAC inputs, are included in the package and are agenda discussion items.

RSA Annual Themes for 2025
RSA Overall Theme: The Year of Transition
- Obviously our overall theme as we're transitioning just about everything to do with RSA's operations and staff this year. Between all the administrative updates to hire staff and a to total rework of our day-to-day IT infrastructure, just about everything RSA staff do or use is being transitioned.

Cataloging Department Theme for January – June: Cross Training and Knowledge Sharing
- Cataloging staff are all at a level where it makes sense to expand out each person's knowledge base again
- Moving from topical leads which do most of that topic's work to Subject Matter Experts who serve as a resource to all staff to call on while performing these tasks
- Improves overall cataloging knowledge department-wide

Starting in July, the Cataloging Department will embark on a Reengagement theme.

Operations Department Theme: "Reengagement"

- The Parameters Parties were born from a recognition that we needed to reach out to all members about how their libraries were set up in the system. This will continue in the first half of the year with visits with all non-Public members. PP visits are either in person or via Zoom.
- Starting in July, the Operations department library visits will be in person visits as we've found they are far more interactive and lead to better, deeper conversations about all types of issues.

Reengagement: Visiting Each Member Every 18 Months
- It's a theme, a project, and a long-term commitment to members all in one.
- Starting 1 July 2025 and running through 31 December 2026, RSA staff will make on in-person visit to each RSA Member at least once. Schools with different staff who aren't closely aligned will have a visit at each branch operated by different librarians. Many multi-branch schools are not closely aligned and may operate quite differently.
- The long-term commitment is to continue to visit each member once every 18 months. Ideally swapping Operations and Cataloging visits to ensure each member is touched by a department every three years.
- We are working out the finer details and visit plans now.

Outreach Campaigns
- The Operations Department's 'Bug Us' materials have been finished, printed, and are ready to be shipped out mid-January.
- The DAC has requested 'Bug Us' business cards that are like the Board cards. They selected a Cricket as their bug. The Bug Us team will work up a design for their approval.
- Reports will have a Bug Us campaign in April. This will be the last individual campaign for FY25. We intend to keep this as a reoccurring campaign with updates delivered about once a quarter.
- The team begin working on ways to incorporate 'Bug Us' products and reminders on RSA Support Site. Work will resume after Tony is back from leave.
- The 'Bug Us' Team is working somewhat independently creating these great products. The team is currently made up of (alphabetically): Rhonda Bierman, Jennifer Choate, Tony Hahn, Erin Roberts, and Lisa Schemensky. They make the concepts and designs.
- 'Focus on the Forums' email campaign to introduce individual email forums and their general subject matter is ongoing.
- RSA Day 2025. RSA will have staff available for drop-in or scheduled Q&A time all day long. We will have at least one Cataloger and one Operations Department staff available all day. Emails with a link to a signup form have and will continue to be sent via the Announcements email list.

Post Audit Tax Forms
IRS and IL 990 tax forms are completed and will be filed soon.

BLUEcloud Analytics (BCA) Interactive Reports
I have a listing of new reports I'd like to turn into interactive dashboards. These are all awaiting my free time and are long-term things.

We released the fifth interactive dashboard in mid-December. This one is the "Checkouts and Renewals Over Time Analysis Dashboard" and allows Directors and staff to better understand when things happen in your library.

This dashboard answers requests I've gotten for years to create a better report showing checkouts by hour for each day of the week overtime. While we have some grid-based reports that do this, they aren't as useful as they could be. To remedy that, I made an interactive dashboard to instantly compare timeframes, year over year circs, and other things. This dashboard allows you to examine checkouts and renewals since 1 Jan 2021 in your library. It also allows libraries to see when patrons are renewing materials online.

December RSA Survey Results
We had 70 libraries respond to the RSA survey in December. The information gathered was mostly helpful and will inform future decisions. Here are the results of the major questions asked.

We asked about holidays libraries are closed. I did this to gather data for independent RSA's holiday schedule. Here are the results with 50 or more libraries saying they are closed in the first parenthesis and the number of in-library checkouts on that day in 2024 in the second parenthesis. As you can see, there are 7 clear library closed holidays across RSA, with 2 other holidays with lower checkouts. No other days had more than 33 of the 70 libraries who responded closed.
1. New Years Day - 1 Jan (70) (23 checkouts in 2024)
2. Memorial Day – 26 May (69) (9 checkouts in 2024)
3. Independence Day - 4 Jul (66) (23 checkouts in 2024)
4. Labor Day – 1 Sep (69) (49 checkouts in 2024)
5. Thanksgiving – 27 Nov (69) (3 checkouts in 2024)
6. Day after Thanksgiving – 28 Nov (55) (908 checkouts in 2024)
7. Christmas Eve – 24 Dec (59) (135 checkouts in 2024)
8. Christman Day - 25 Dec (70) (0 checkouts in 2024)
9. New Years Eve – 31 Dec (50) (2,560 checkouts in 2024)

Would it be a hardship to your library to raise the holds limits for patron cards?
    No - 68 libraries
    Yes – 2 libraries

In your opinion, what is the reasonable limit for patron user profiles (all adult, senior, ya, and jav card user profiles)?
    50 for all patron user profiles – 27%
    40 for all patron user profiles – 9%
    30 for all patron user profiles – 30%
    25 for YA and JUV, 50 for Adult and Senior user profiles – 11%
    25 for YA and JUV, 40 for Adult and Senior user profiles – 12%
    See comment option – 11%

What should the STAFF-DEF hold limit be set to?
    50 – 69%
    75 – 11%
    100 – 20%

What should the INST (institution user profile) hold limit be set to?
        50 – 49%
        75 – 22%
        100 – 29%

Completed RSA Events: Training & Visits

Training sessions or member visits can be either in-person, virtual, or in some cases both.

November & December Events:

Location	Campaign Name	Campaign Type
Zoom / Peoria Heights	FY25 Parameters Party	Member Services
Zoom / Clayton Public Library	FY25 Parameters Party	Member Services
Avon PL	FY25 Parameters Party	Member Services
Zoom / Neponset	FY25 Parameters Party	Member Services
Lacon PL	FY25 Parameters Party	Member Services
Eureka Public Library	Basic Patron Registration Workshop	Member Services
Dunlap PLD	November 2025 Board Meeting	Governance
Alpha Park PLD	FY25 Parameters Party	Other
Chillicothe Public Library District	Cataloging Site Visit	Cataloging
Ayer PLD	FY25 Parameters Party	Member Services
Zoom	FY25 Parameters Party	Member Services
Prairie Creek Public Library District	Cataloging Site Visit	Cataloging
Atlanta PL	Atlanta Basic Circulation Training	Member Services
Fondulac PLD	FY25 Parameters Party	Member Services
Zoom / Forman Valley	FY25 Parameters Party	Member Services
Zoom / Creve Coeur	FY25 Parameters Party	Member Services
Zoom / Illinois Prairie DPL	FY25 Parameters Party	Member Services
Zoom / Washington DL	FY25 Parameters Party	Member Services
Zoom	Online Basic WorkFlows Cataloging Workshop	Cataloging
Fondulac District Library	RSA Day Working Group	Other
Zoom / Quincy PL	Quincy PP Follow up	Member Services
Zoom / Filger PL	Parameter Party Filger	Member Services
Beardstown Gard Elementary School	FY25 New director visit	Member Services
Zoom / Pekin PL	FY25 Parameters Party	Member Services
Zoom / Tremont	FY25 Parameters Party	Member Services

Morton PLD	FY25 Parameters Party	Member Services
Eureka PLD	FY25 Parameters Party	Member Services
Marquette Heights PL	FY25 Parameters Party	Member Services
Zoom / Havana PLD	FY25 Parameters Party	Member Services
Zoom / Toulon PLD	FY25 Parameters Party	Member Services
HA Peine	FY25 Parameters Party	Member Services
Wyoming Public Library District	Cataloging Site Visit	Cataloging
Heyworth Public Library District	Cataloging Site Visit	Cataloging
Chenoa Public Library	Cataloging Site Visit	Cataloging
Kewanee PL and Zoom	DAC - Winter 24	Governance
Zoom	Online Basic WorkFlows Cataloging Workshop	Cataloging
Dunlap PLD	Consultation Visit	Administration

Cataloging Department Report for 9 January 2025

Cataloging Backlog Progress

The Cataloging Maintenance Center (CMC) continues to work on the cataloging request backlog for encoding level 8 and encoding level M records, upgrading them to full bibliographic description in OCLC.

Since the November 7th RSA Board meeting, the CMC has processed:
- encoding level 8 requests = 231
- encoding level M and braille requests = 54

417 cataloging requests remain to be processed in the backlog, submitted as far back as November 2018.

The plan continues to be for the CMC to finish the RSA backlog by the end of CY2025.

Brief Record Upgrades

Since the November Board meeting, the RSA cataloging department has upgraded 231 brief records to OCLC records with full bibliographic description.

RSA continues to upgrade brief records entered into WorkFlows as far back as February 2023.

Cataloging Site Visits

Since the November Board meeting, the RSA cataloging department conducted six cataloging site visits:
- Beardstown CUSD #15 Gard Elementary (virtual)
- Chenoa PL (in-person)
- Chillicothe PLD (in-person)
- Heyworth PLD (in-person)
- Prairie Creek PLD (in-person)
- Wyoming PLD (in-person)

Combined, these visits reached 12 library staff for a total of 13 hours.

Seven cataloging site visit follow-up cases have been closed in the RSA Help Desk since the November Board meeting.

Cataloging Training

The Basic WorkFlows Cataloging Workshop was taught online on November 21st for four participants and on December 17th for seven participants.

The Bibload Workshop on December 13th was cancelled because there were no registrants.

The RSA cataloging department participated in several training events over the past couple months:

- Introduction to BIBFRAME (Midwest Collaborative for Library Services)
- Cataloging Children's Materials: Tips and Best Practices (RAILS)
- Linked Data Users Group Fall 2024 Meeting (Midwest Collaborative for Library Services)
- Solving the Mystery: The Case of Cataloging Kits (Online with the CMC)
- Bridging the Gap Between Records and Linked Data (OCLC)
- Who Are You? Library of Congress Demographic Group Terms (Online with the CMC)

Other Cataloging Projects

- The RSA cataloging department's theme for 2025 will be internal cross training and knowledge sharing. Not only will this theme allow the cataloging department to provide more effective and responsive service to the RSA membership, it will also lay the groundwork for the rework of job descriptions and provide a contingency plan if any cataloging staff departs RSA post-independence.

- This past November RSA created annual records in WorkFlows that describe issues of these magazines published only in 2025:

  Better Homes and Gardens
  Consumer Reports
  Good Housekeeping
  National Geographic
  The New Yorker
  People
  Time

  The annual records are ready to begin using when your library receives 2025 issues and needs to catalog them in WorkFlows using the Call Number & Item Maintenance wizard. Annual records ease the cataloging of the magazine in Call Number & Item Maintenance, as well as improving search and display in both WorkFlows and the RSAcat. RSA will announce the annual records again on the Cataloging email forum in early January, reminding members to use them as they catalog 2025 issues.

- RSA had a great response to the call for in-person cataloging workshop hosts for 2025! We appreciate all the libraries that volunteered to host. Basic WorkFlows Cataloging Workshops will be taught in-person at Brown County PL in March, Edwards River PLD in June, Clover PLD in September, and Fondulac DL in December. Bibload Workshops will be taught in-person at Dunlap PLD in March and Odell PLD in October. The Basic WorkFlows Cataloging Workshops are posted on L2 and will be announced on the Cataloging email forum closer to the workshop dates. The Bibload Workshops will be posted on L2 by the end of this month and also announced on the Cataloging forum.

Operations Department Report for 9 January 2025

Expectations and Responsibilities

A version of the Core Principles, Core Principles Explainer, and Expectations and Responsibilities document are included in the Board packet. These were revised after the last board meeting, and again after the DAC. Any further suggestions from the Board can still be incorporated. RSA staff have been shown these.

Laura Keyes and Antony Detter met just before Christmas to discuss the Compliance piece that came out of the November board meeting. An early document is now very much in draft form but should be available for review by the Board in their February meeting.

Parameters Parties

As of December 30, 76 Parameters Parties have been completed, and 27 more are in progress. Parties are considered complete once all the tickets raised have been closed. There is only one public library who has not participated in a Party now. 531 cases have been raised from the 103 parties held. 497 of these are closed at the time of writing. 49 of the Parties were held in person and 54 of them virtually. The team will start working on the non-public libraries after the New Year. It is expected that the parties for the 34 schools, 2 specials, and 3 academic members will be completed by the end of June. The team will be sending invitations to these libraries in the New Year.

We have now received requests from 47 libraries to have auto renewals turned on. This means that 49% of our public libraries have now had Auto renewals activated.

Documentation Index Update and Support Site

The latest version of the Documentation Index was uploaded to the support site on December 19. This was the 12th update. This newest version indexes 302 documents with an average age of 28 months. 140 of these documents have been created or updated since January 2024, or 47%. The index can be found here: https://support.librariesofrsa.org/project/documentation-index/.

Having updated so many documents in 2014 we no longer need to keep up the frenetic pace of review. Instead, the focus for 2025 will be to rework collections of documents in a slower, more deliberate way. We will be starting by overhauling the documents in the Holds Topic. This was chosen because there was a total of 25 documents and 5 videos covering all the various aspects of Holds, many of which had not been reviewed in years. As staff work to review them we will be sending out the new draft versions to the circ and circ policy email forums, and submitting them to the Board and the DAC to obtain as much feedback as possible to help produce the most useful documents possible.
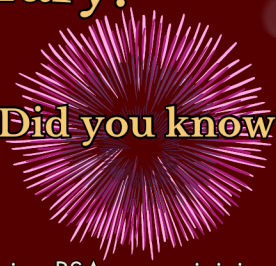
Is RSA right for my library?

Hi!

Who is RSA?

HELLO MY NAME IS RESOURCE SHARING ALLIANCE

RSA stands for the Resource Sharing Alliance.

We are a multi-type library automation consortium dedicated to resource sharing.

We provide shared library automation system services to libraries in central and west central Illinois.

Did you know?

Joining RSA means joining the larger library community.

Massively expand your collection via access to the nearly 4.1 million items within our shared database. Data shows that 66.57% of RSA patron holds are filled by items owned by other libraries.

All functions of RSA's library automation system and online catalog are available to all RSA members.

Financial insights $

Financial assistance to join is available. RAILS offers a Catalog Membership Grant to help fund the one-time startup costs for any RAILS member library that is not currently a member of a library automation consortia.

RSA can provide your library with exact annual membership pricing for the next four years.

Interested in automation system statistics from similar sized RSA libraries? Reach out for details!
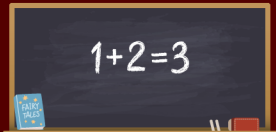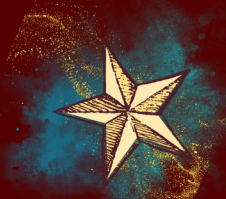
We serve 135 member libraries

U

3 academic libraries

96 public libraries

1+2=3

34 school libraries
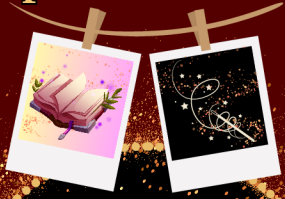
2 specialized libraries

Snapshot of services

RSA governance leadership opportunities.

Centralized cataloging service which provides quality cataloging, database editing, and clean-up support.

Free up staff time with RSA's online catalog and app which allows patrons to easily view items and place system-wide holds on over 90% of all consortia holdings.

Access to numerous statistical reports to support data-driven decision making, plus ability to request extra or custom reports.

Timely automation system troubleshooting assistance.

Detailed documentation and guidance for interacting with the shared library automation system.

In-person and online training opportunities through workshops and library visits.

Spaces for member-to-member engagement and networking.

Group e-book purchases, access to 55+ million online articles, and more.

Ready for more?

If you're ready to take advantage of resource sharing, increase your value to the tax payer, and create a better experience for your patrons and staff, contact RSA today.

help@rsanfp.org | 866-940-4083

RSA