

# **RSA System Functionality Overview Cheat Sheet**

Last updated: July 1, 2024

As of July 1, 2024, there is only one membership level in RSA. All functions of the ILS are available to all members of RSA providing that library staff using them are qualified and have been trained to use them.

# **Cataloging Functions**

- Basic Cataloging Level
- Bibliographic Record Exports
- Brief Record Upgrade Service
- Call Number Assistance
- Cataloging Maintenance Center (CMC) Record Loads
- Cataloging Parameter Support
- Cataloging Site Visits
- Cataloging Virtual Office Hours
- Collection Batch Change Service Call Numbers
- Collection Batch Change Service Items
- Database Maintenance
- OCLC Cataloging Level
- OCLC Holding Batch Updates
- WorkFlows Bound-With Wizard
- Batch Editing Level
- WorkFlows Serial Control Module

### **Circulation Functions**

- WorkFlows Circulation Module
- WorkFlows Offline Circulation Module
- Integrated Billing
- Patron Registration and Management
- User Batch Changes
- User Batch Adding or Deleting
- Circulation Training
- Holds Training
- Inventory Control
- System-wide Holds

- MobileStaff app loaded on library owned devices
- Outreach/Homebound Module
- 3rd Party Collections (Unique)
- Acquisitions Module (WorkFlows, most functions depreciated)
- Academic Reserves Module

### **Report Functions**

- Custom Reports / Requests from RSA Support Staff for Reports
- WorkFlows Symphony Reports Module
- BLUEcloud Analytics Non-Personally Identifiable Information (PII) Reports
- BLUEcloud Analytics Reports Containing PII
- Reports Training

#### **RSAcat Functions**

- Patron Accounts in RSAcat
- Patron Lists in RSAcat
- Patron Initiated Holds in RSAcat
- ADML Digital Title integration in RSAcat
- ADML Advantage/Advantage Plus Digital Title integration in RSAcat (for an additional annual fee)
- eRead Illinois Digital Title integration in RSAcat (for an additional annual fee)
- Hoopla Digital Title integration in RSAcat (for an additional annual fee)
- Online Bill Pay in RSAcat Mobile App
- RSAcat Online Catalog
- RSAcat Mobile App (BlueCloud Mobile)
- Enhanced Content + (Syndetics Unbound) for RSAcat
- Enhanced Content (Book Covers, Reviews, Author Notes) for RSAcat & RSAcat Mobile
- BLUEcloud Visibility / Linked Data Service
- CloudSource Open Access Resources
- Online Bill Pay in RSAcat via ProPay (web version)
- RSAcat App template (allows library specific customization)
- RSAcat Digital Asset Management (likely ending in Jan 2025)
- RSAcat Rooms Content Management (limited RSAcat page customizations)

# **RSA Staff Support Functions**

- RSA Support Staff Help for Day-to-Day Automation System Issues
- RSA Staff Support Website, RSA Help Desk, Toll-free Telephone Support

- System Maintenance, Troubleshooting, and Support
- Technical Help for WorkFlows Desktop Issues
- RSA Member Library Site Visits
- Database Backup and Maintenance
- RSA assigned and controlled, System Use Specific, Library Email account (ag.als.xxx.rsa@gmail.com)
- Overdrive Consortium Group Purchase
- RSA NFP YouTube Channel
- RSA Listserv Subscription
- Text Messaging Service (Shoutbomb)
- eRead Illinois Membership, (for all public libraries and a membership per automated school branches)
- SIP/SIP2 and Web Services Access
- 3rd Party Product Support
- AnyConnect (VPN support for offsite special events)
- Symphony Web (Symphony in a web browser. RSA is currently limited to 25 simultaneous connections system wide. Extra connections can be paid for)

# **Resource Sharing Support**

- User Committees and Users Group (to be replaced with non-governmental Membership Groups in July 2024)
- Resource Sharing policy updates
- RSA Newsletter
- Annual RSA Day
- Email listservs for each membership group (like the current ADML listserv, coming 2024)

### **Future Functionality Under Development**

- BLUEcloud Online Cataloging (currently not secure enough for consortia)
- BLUEcloud Online Circulation (daily use functionality, in testing)
- BLUEcloud Online Acquisitions (in development. Available when released)