

RSACat Committee
Tuesday, 19 Mar 2024, 2:00 PM
Zoom Only

Minutes

1. Welcome – Mobile App 2 and 1 updates

- Development updates from SirsiDynix on the new BLUEcloud Mobile 2. RSAstaff have access to a beta now. Holds and the remainder of basic functionality (renewal, account management, etc.) will be part of initial launch. Child cards may not be in there initially but we are requesting it.
 - A promising thing about the BCM2 development is that the extra developers and resources working on this project by SirsiDynix will also be used to speed up development on other new software products across their company. Includes new BC Discovery (replace RSACat in years to come) and BC Circ. RSA members will be given advanced warning before we switch over to any new interfaces that require training. Backend of new app and new catalog will be the same admin interface and thus be less work for RSA staff to manage changes. Potentially, libraries would get access to change information easily.
 - Webinars are happening Bi-weekly to keep us at RSA updated. RSA staff have been able to test out the new app. Tony shared screen to reveal screenshots of the (2nd) mobile app. The modern look is designed around standard appearances on Android/iOS with a navigation menu on the bottom. They only support very recent versions of operating systems which we and other SD customers are voicing their unhappiness around.
 - Question about when it will release? End of Q2 or Q3... however we would like to ensure no loss of access to features like the family/child cards.
 - There will be a lot of warning before we switch us over to the new app, so RSA member library staff can train on it. We would decide on a point when it's ready for us to turn on. We don't intend to have two apps in the wild.
- Mobile App 1 (RSACat Mobile App) – this is back online. Admin interface will allow me to update hours and basic info, but I'm still working out bugs in other parts of the admin interface. If you run into any issues please report them to the help desk and I'll send them along to SirsiDynix.
 - The two companies resolved their disputes and are working together again.
 - Tony's been busy with getting our messaging up around the outage/restoration of the first mobile app. Every RSACat page should have the links back up and working to download it and have messages that say the mobile app is restored.

2. RSACat new book river demo (on old RSA site, demo profile)

RSA used consulting credits to get this new & improved RSAcat functionality Tony shared his screen to show a demo of how these look and work.

2.1. Has not been activated on RSAcat pages yet, but will work with Kendal to come up with plan to implement these.

https://alsi.sdp.sirsi.net/client/en_US/PeoriaNotreDameOLD/ (This is a non-RSA library now, so we are using the old page as a demo.)

https://alsi.sdp.sirsi.net/client/en_US/RSAwebsite/

- After talking with Kendal about timeline, he has said we'll likely bring these to demo at May Users Group and work with this committee to work out the specifics of how we deliver this change to libraries. It is slight and mostly cosmetic.
- Question about whether this is a change that will be happening for all libraries, or is it an opt-in? It is a change that we'll make for everyone. Carousel content is currently automatically generated with Workflows reports. But we can make additional carousels using Search Limits, which can run around a specific type of search for items based on Item Categories (genre, subgenre) for example.

3. Syndetics how to (also in newsletter)

Test search for Harry Potter

- Clicking the gray buttons for Series Info, or "More Information about Title" You can see items within a series, reading levels, similar titles.
- It is a nice feature to co-browse with your patrons, or get more recommendations for readers advisory questions, or to explore a topic.
- Custom made lists by other libraries "librarian recommends."

There's also Syndetics Unbound for getting carousels elsewhere outside of RSAcat. I'm working with their support to get an onboarding sequence for this, right now it's a very manual process.

<https://support.librariesofrsa.org/project/syndetics-unbound-librarian-recommends/>

4. RSA Support Website

Documentation Index found here <https://support.librariesofrsa.org/project/documentation-index/> (Under Handbooks along top menu)

This is a 1:1 representation of all the downloadable files on the website including Policies, Procedures, Guides, Cheat Sheets, and Parameters. It has live direct links to each document and the supporting parent page the doc lives on.

Other pages (Topics shortcuts for Users, Holds, etc.)

- Also, Tony has still not made a video tour on RSA's YouTube channel of the Support Website, but will hopefully have it ready to go soon.

5. Your suggestions. RSA members were invited to submit questions over email.

Question: How is participation and attendance of this group?

A: We saw a big uptick when the app went down. We do see this group as a great resource in making changes to RSAcat.

One of the values of the committee is that there are customizations and links you can place in your RSAcat sidebar. See how Quincy is using their RSAcat page, there are more information links about their website.

https://alsi.sdp.sirsi.net/client/en_US/QuincyPL/

How do we find out about what options we have to modify our RSAcat pages? This committee and the interest group are natural places for this. Ed. Note: We can eventually build some of it out into the website as well.

7. Scheduled Future Meetings future meeting dates

- June 11*
 - Rescheduled from a week earlier.
 - Future form of the RSAcat committee? Kendal has said (outside the meeting) that we anticipate using the email interest groups to share ideas, get feedback, and explore new features. We will also be able to call a zoom meeting where appropriate.

8. Adjournment

Minutes compiled by:

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