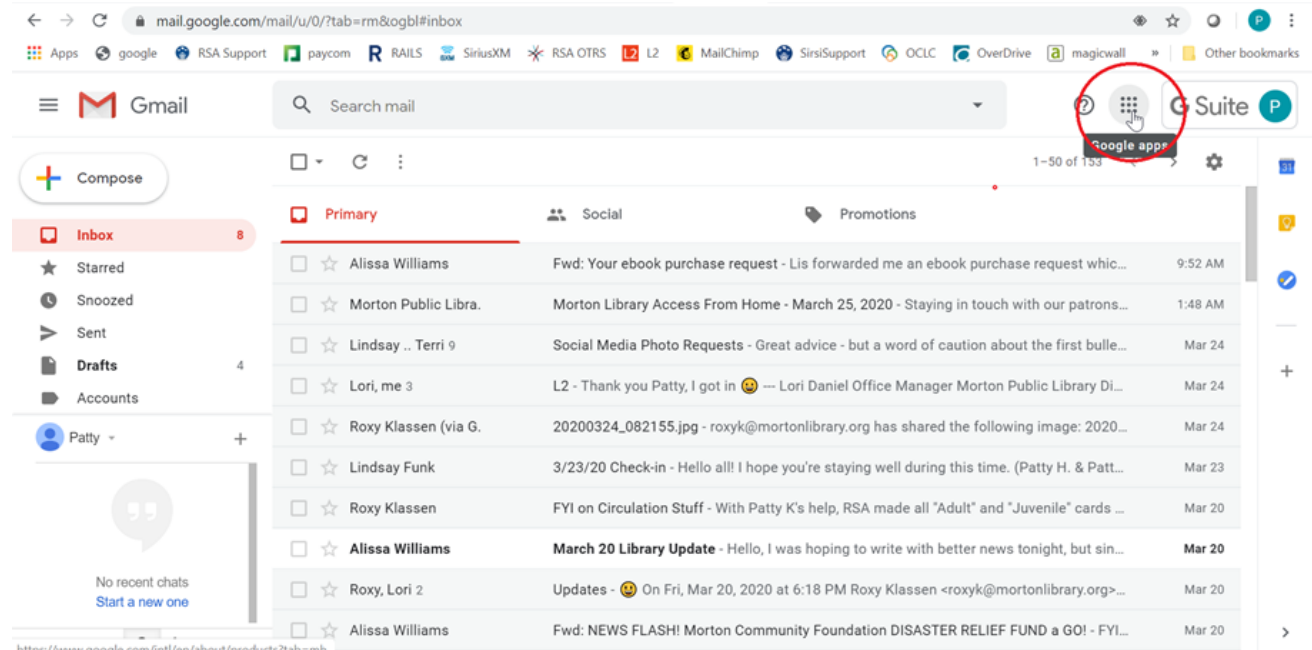


Changing Recovery email and phone number in RSA gmail account

The recovery email address should be help@rsanfp.org

The recovery phone number should be 309-369-6422

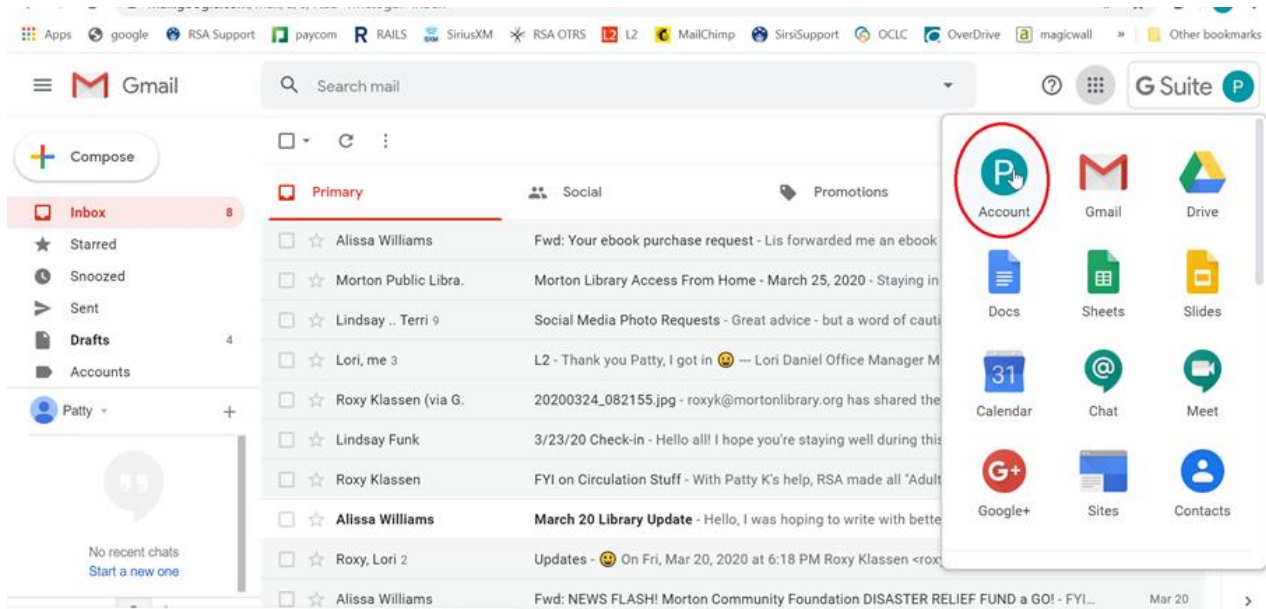
Step 1: While logged in, select the 9 dot icon for the Google Suite



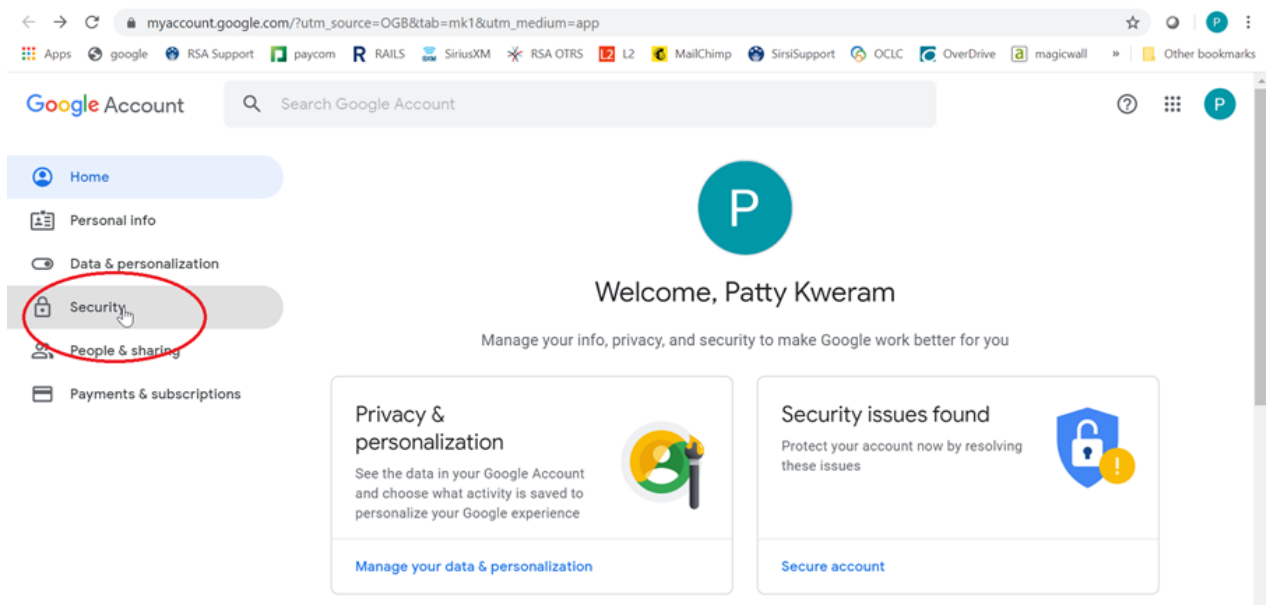
The screenshot shows a Gmail inbox interface. The browser address bar displays mail.google.com/mail/u/0/?tab=rm&ogbl#inbox. The Gmail header includes the search bar and the Google Suite icon, which is circled in red. The left sidebar shows navigation options like Compose, Inbox (8), Starred, Snoozed, Sent, Drafts (4), and Accounts (Patty). The main inbox area lists several emails, including one from Alissa Williams with the subject "Fwd: Your ebook purchase request" and another from Morton Public Library with the subject "Morton Library Access From Home - March 25, 2020".

From	Subject	Date
Alissa Williams	Fwd: Your ebook purchase request - Lis forwarded me an ebook purchase request whic...	9:52 AM
Morton Public Libra.	Morton Library Access From Home - March 25, 2020 - Staying in touch with our patrons...	1:48 AM
Lindsay .. Terri 9	Social Media Photo Requests - Great advice - but a word of caution about the first bulle...	Mar 24
Lori, me 3	L2 - Thank you Patty, I got in 😊 --- Lori Daniel Office Manager Morton Public Library Di...	Mar 24
Roxy Klassen (via G.	20200324_082155.jpg - roxyk@mortonlibrary.org has shared the following image: 2020...	Mar 24
Lindsay Funk	3/23/20 Check-in - Hello all! I hope you're staying well during this time. (Patty H. & Patt...	Mar 23
Roxy Klassen	FYI on Circulation Stuff - With Patty K's help, RSA made all "Adult" and "Juvenile" cards ...	Mar 20
Alissa Williams	March 20 Library Update - Hello, I was hoping to write with better news tonight, but sin...	Mar 20
Roxy, Lori 2	Updates - 😊 On Fri, Mar 20, 2020 at 6:18 PM Roxy Klassen <roxyk@mortonlibrary.org>...	Mar 20
Alissa Williams	Fwd: NEWS FLASH! Morton Community Foundation DISASTER RELIEF FUND a GO! - FYI...	Mar 20

Step 2: Select Account



Step 3: Select Security



Step 4: Scroll down to get to “Ways we can verify it’s you”

The email should be rsahelp@railslibraries.info

The phone number should be 309-369-6422

It will require you to login with email address and password to make the change

- Home
- Personal info
- Data & personalization
- Security**
- People & sharing
- Payments & subscriptions

Password Last changed Nov 29, 2018

Ways we can verify it's you
These can be used to make sure it's really you signing in or to reach you if there's suspicious activity in your account

Recovery phone (309) 369-7915

Recovery email Add an email address

Recent security events