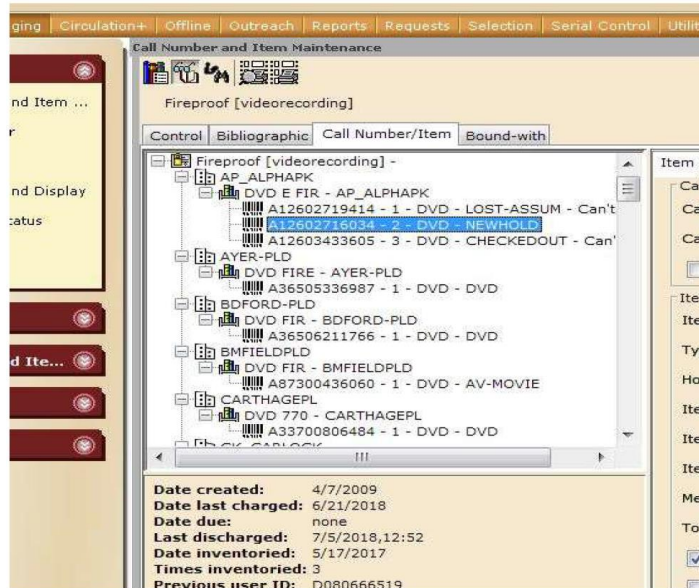**NEWHOLDS Current Location**
Cheat Sheet

This is the location that is given to an item when a hold is removed from an item (either by the Clean Hold Shelf Report, or because a patron cancels the hold in RSAcat) and the item is needed to fill a hold at the same location.

- If an item owned by a library is on that library's hold shelf and:
  - Patron does not pick up the item and the hold expires
    OR
  - Patron removes the hold via RSACat
    OR
  - Clean hold shelf report removes the hold
    AND
  - The next hold is for a patron picking the item up at the library which had the item on the hold shelf
    THEN
  - Current location changes to NEWHOLD

- Item has been sent to fill a hold at another library
  - Patron does not pick up the item and the hold expires
    OR
  - Patron removes the hold via RSACat
    OR
  - Clean hold shelf report removes the hold
    AND
  - The next hold is for a patron picking the item up at the library which had the item on the hold shelf
    THEN
  - Current location changes to NEWHOLD

- The location will remain NEWHOLD until the next activity
  - Library checks items on Clean Hold Shelf Report
    - Item is discharged and hold is activated for next patron
    - Item is not discharged and holds are filled by another item
- If there is no activity the item's current location will remain NEWHOLD

If you are trying to locate an item with the Current Location of NEWHOLD, it could mean one of two things:

1. The item could be on your library's hold shelf, and the hold either expired on shelf or was cancelled by the patron, and the next hold is also for a patron at your library.

2. There is a known bug where if an item is sent to another library to fill a hold and the hold either expired on shelf or was cancelled by the patron, and the next hold is also for a patron at that library, the current location could still display as NEWHOLD. If you are seeking an item that is in a NEWHOLD location, and are not finding it on your library's hold shelf, you should check to see if it had been sent to another library to fill a hold. It may be on their hold shelf.