

Discharge Item Transit Popup Box

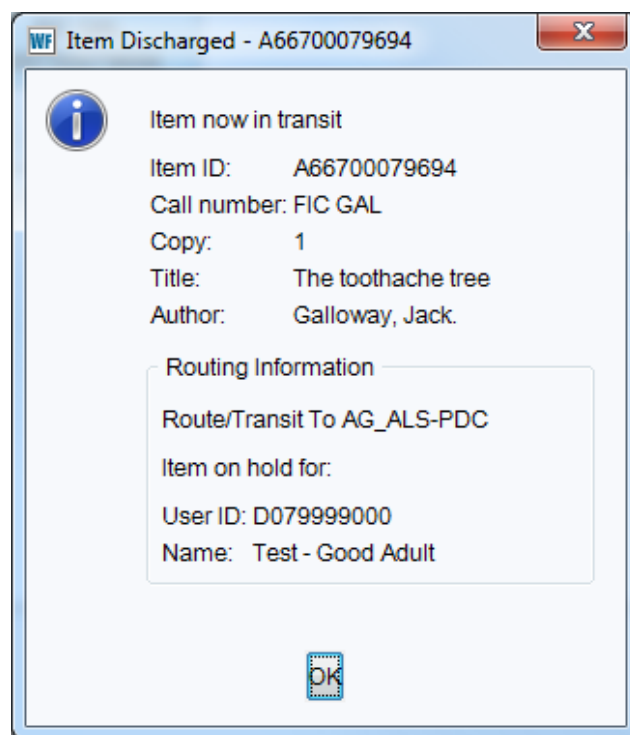
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Occasionally, during discharge, an Item Transit popup box will appear.

If you see the Item Intransit box when discharging an item, the item has now been placed intransit. **Do not ignore it.** WorkFlows considers the item on its way to the pickup library and stops searching for an item to fill the hold.

Closing the box does not make a difference, it is still intransit. If your library does not send the item, the patron will never get the item.

Place a delivery label on the item and place the item your delivery bin.



If there is a reason you cannot supply the item, follow one of the options in the “When Items are unavailable to fill a hold or pick list request” document <http://alsi.sdp.sirsi.net/client/search/asset/501>. Then the patron’s request can be supplied by another library.

Questions ?? Contact the RSA help desk at rsahelp@railslibraries.info or RSA staff at 866-940-4083.